

Young Innovations Europe: Product Complaint Form

Dealer #	
Dealer Name	
Dealer PO #	
Young Order #	
Dealer Invoice #	
Dealer Contact Name	
Dealer Phone #	
Dealer email for correspondence	

Please complete using one line per lot number

Product (as identified in parcel)	Part number	Lot number	Qty affected	PO/ Order number purchased on by dealer

Description of the Complaint If multiple issues please identify / match issue to product. Eg code 123 = issue abc	
Have the parts been sterilised?	Yes ☐ No ☐ Parts must be returned in a manner that they can easily be recognized please mark bag / item with identification to match information below.
Was a patient Harmed by incident?	Yes ☐ No ☐
Date complaint issued to MBI by Dealer	
Date issue reported to dealer by their customer	
Signature / name of dealer representative managing complaint	

				
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For Internal Use Only			
GLB Reference No.			
Is complaint filed?	Yes	☐	File number
	No	☐	
Has Credit /replacements been sent?	Yes	☐	Date replacements sent
	No	☐	

In relation to the European basic data protection regulation, valid 25 May, 2018, we inform you that your above-mentioned data will only be used within Young Innovations, Young Microbrush Ireland. And, in case needed, we would use this data to contact the indicated dealer with relation to this reclamation. Beyond that, the data will not be forwarded to third parties.

☐ Yes, I agree that my above-mentioned data can be used for the handling of this reclamation and for further questions in relation to this reclamation, furthermore, I agree to be contacted by post, phone and e-mail in this matter.

☐ Yes, I agree that Young Innovations is allowed to contact me for information about products, promotions and product questionnaires by post, phone and e-mail. I am able to withdrawal this confirmation in writing at any time.

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